



## STANDARD ADVENTURE TERMS AND CONDITIONS

### for AsAfrica, RIVERMAN, DOME BLAST!, Otters Adventures and Otters Haunt

1. Confirm your reservation by email or other written message and we send an invoice for settlement in advance to secure your places.
2. **There are no refunds.** In the event that
  - a) Any person cancels, you may replace them with others
  - b) If we are forced by drought, flood or other conditions to alter a trip, we will do so at our discretion.
  - c) If you must postpone cancel due to circumstances beyond your control, alternative dates are offered for mutual agreement, for an additional 10% fee.
  - d) If you cancel and do not take up an alternative, the following fees apply:
  - e) Over 21 days – deposit is forfeit
  - f) 14-20 days – 50% of total fee
  - g) Under 14 days – full fee remains due
3. Please do not be late. We may wait a few minutes for a late party but then the tour will go and there are no refunds or replacement trips for latecomers. Get the map and directions from us.
4. **Please let us have your cellphone number to communicate if you are late or lost.**
5. At the venue, before any activities, participants must sign the Informed Consent & Assumption of Risk agreeing to undertake the trip and all associated activities at own personal risk. Parents or guardians must sign on behalf of minors. All must agree to abide by Covid protocols.
6. Participants agree to obey the lawful instructions of the guides and to act responsibly. Trips begin with a safety briefing which must be carefully observed.
7. We reserve the right to refuse service.
8. The Lead Guide/manager must be informed of any disabilities, allergies or chronic conditions from which you may suffer. You must carry the necessary treatments or antidotes for yourself.
9. Own risk. OTTERS' HAUNT & ADVENTURES, ASAFRICA, BLAST! and the owner, agents, helpers, staff and guides are not responsible for any damage, loss, inconvenience or injury whether to property or persons, or for any accident, illness or death, howsoever arising.
10. Disputes and legal proceedings will fall in the magisterial district of Parys. Draw the attention of the guides to problems such as extreme fatigue, heat exhaustion, injuries or any difficulties that may affect you or the group. We are in this together.
11. All Covid safety protocols are to be strictly observed. Notice the signs and please comply.
12. Please observe our environmental rules and procedures which will be explained. Although our routes are not busy, we do return and wish to leave nature in a better condition than we found it.

**CONTACT THE DIRECTOR PROF GRAEME ADDISON +27 84 245 2490**

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*Thank you for your business*